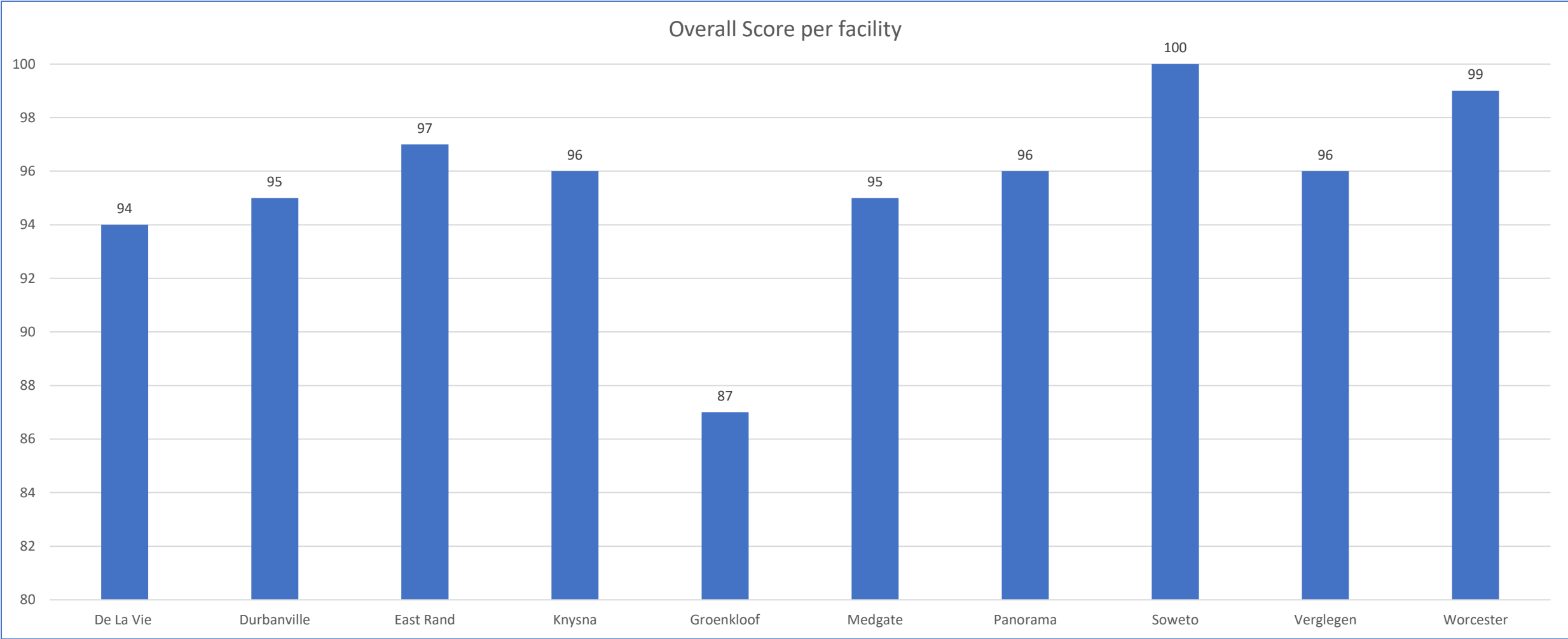
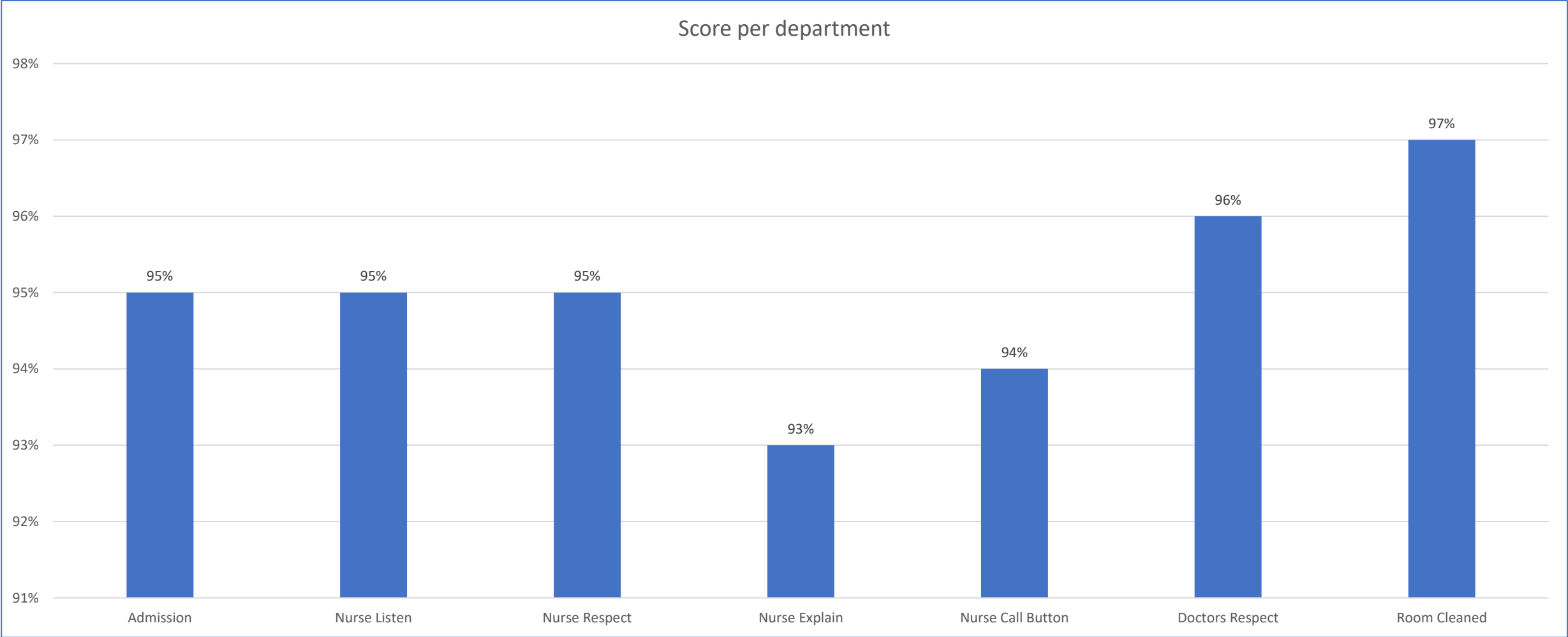


Patient Satisfaction Survey Results

May 2020







Would you recommend this hospital to your friends and family?	Which of our twelve day hospitals were you admitted at?	Please complete the section below for any complaint/compliment.	Your attending surgeon?
Yes	Advanced Durbanville Surgical Centre	You're the BEST !	Thé BEST
Yes	Advanced Durbanville Surgical Centre	Nurse spoke very soft , but very clean and quick procedure, very nice doctors	A smit
Yes	Advanced Durbanville Surgical Centre	Thank you for the pleasant experience. RN Brenda and Marlene were so kind and friendly, and Dr Meyer and Dr Van Zyl were also wonderful.	Dr Mark Meyer
Yes	Advanced Durbanville Surgical Centre	Staff was very friendly and helped where they could.	Dr M Meyer
Yes	Advanced Durbanville Surgical Centre	Your institute is very impressive from the staff to the facility! I would highly recommend your facility to anybody.	Dr Ben Vermaak
Yes	Advanced Durbanville Surgical Centre	The nursing staff was very friendly and efficient	Dr. Cameron Anley
Yes	Advanced Durbanville Surgical Centre	I've been admitted to 4 different hospitals recently and had the best experience at your hospital. Thank you so much.	Dr. Junet vd Merwe
Yes	Advanced Durbanville Surgical Centre	Best ever	Dr A Smit
Yes	Advanced Durbanville Surgical Centre	Friendly staff	dr M Boeyens
Yes	Advanced Durbanville Surgical Centre	Staff was excellent. Extremely friendly, especially Brenda and Marlene (and the reception staff), who I dealt with. Well done and thank you very much. Highly recommend. This was my first time at this physicality.	Dr VM Knappe
Yes	Advanced Durbanville Surgical Centre	No complaints at all... From the security guard at the reception door, all the nursing and Admin staff 5star treatment... I'll give them a strong 11 out of ten	Dr Keulder
Yes	Advanced Durbanville Surgical Centre	The best care ever in this uncertain time. Thank you	Dr R. de Villiers
Yes	Advanced Durbanville Surgical Centre	I am hearing impaired and they went out of their way to make everything easy for me.	Dr C Van Den Berg
Yes	Advanced Durbanville Surgical Centre	Compliment	Dr Joggie Stander
Yes	Advanced Durbanville Surgical Centre	Great service i was happy	Unfortunately i forget the name but he was very professional
Yes	Advanced East Rand Day Hospital	This was my first time at the day clinic. I was pleasantly surprised. The staff was very friendly and helpful. This clinic itself was very clean and very modern.	Drs D de Bruin and Dr D van Niekerk
Yes	Advanced East Rand Day Hospital	Very good Excellent	The Best
Yes	Advanced East Rand Day Hospital	No complains. I was treated with respect.	Dr F N Schutte
Yes	Advanced East Rand Day Hospital	I was treated so well! The receptionist went out of her way to assist with medical aid ref. Geraldine was on top of everything and knew my details well!	Dr Schutte
Yes	Advanced East Rand Day Hospital	An absolute pleasure to have been treated at the hospital.	Dr. Schutte
Yes	Advanced East Rand Day Hospital	A very clean friendly and efficient	Excellent doctor all my pain is gone
Yes	Advanced East Rand Day Hospital	No complaints	Van niekwrk
Yes	Advanced East Rand Day Hospital	Great service and care	DR VAN NIEKERK/DR DE BRUIN

Would you recommend this hospital to your friends and family?	Which of our twelve day hospitals were you admitted at?	Please complete the section below for any complaint/compliment.	Your attending surgeon?
Yes	Advanced East Rand Day Hospital	<p>I would like to commend the following staff for superior service excellence:</p> <p>Dr Schutte Sr Barbara Ogilvy Margie Geraldine Lebo Kelebogile Kathlego</p> <p>Thank you for your assistance during my stay. The ambience was most pleasant and I appreciate your kind assistance from admissions, theatre and the ward. East Rand Day clinic you have a power team ensuring safety, comfort and the best medical treatment. Keep shining you rock!</p>	Dr. F Schutte
Yes	Advanced East Rand Day Hospital	Exelent i will recoment	Dr F.N.Schutte
Yes	Advanced East Rand Day Hospital	Very good experience	Dr G Dewar
Yes	Advanced East Rand Day Hospital	<p>Amazing experience. 😊 I didn't even feel like I was in a hospital.</p> <p>Attending nurse... Wow what can I say? Truly an angel in disguise - Nobantu deserves a HUGE. bouquet</p>	Dr G. Dewar
Yes	Advanced East Rand Day Hospital	The man that worked at the counter even fetched our paperwork from us when we were busy screening for Covid 19. I think his name was Thabiso, we never waited more than 2 minutes at any of the different stations we had to go to. Even after having a 2h30 operation we were back home at 13h00. Very good service , beautiful clean hospital.	Dr O Brien
Yes	Advanced East Rand Day Hospital	<p>I have to commend Sr. Geraldine for her care, kindness and compassion.</p> <p>Admission was a little slow but thorough and understandable under the circumstances. Covid testing an extra financial burden but once again understandable and appreciated. In fact all steps taken in this regard were commendable.</p> <p>Thank you for the opportunity to comment on an already excellent service.</p>	Dr. Schutte
Yes	Advanced East Rand Day Hospital	The fact that we were admitted so fast, operation performed, eaten and discharged by 9am was absolutely amazing! The doctors and staff were also so wonderful, friendly and patient. VERY IMPRESSED Thanks and appreciation to the Doctors and staff at advanced health	Dr Beukes

Would you recommend this hospital to your friends and family?	Which of our twelve day hospitals were you admitted at?	Please complete the section below for any complaint/compliment.	Your attending surgeon?
Yes	Advanced East Rand Day Hospital	Thanks and appreciation to the Doctors and staff at advanced health for the excellent manner in which I was received and treated. Keep up the good work and excellent service. GOD BLESS	Dr Schutte
Yes	Advanced East Rand Day Hospital	I just love the staff here. Everyone from the front to the back, this hospital rocks. I don't know when last I laughed so much. Will be back in 3 months. See you soon	Dr. FN Schutte
Yes	Advanced Knysna Surgical Centre	Excellent service	Dr j Meyer
Yes	Advanced Knysna Surgical Centre	Fantastic facility & staff. Very fast & efficient attention!	Dr Bruwer
Yes	Advanced Knysna Surgical Centre	A pleasure to be a patient at your centre	Yes
Yes	Advanced Knysna Surgical Centre	No complaint at all	DR. Merer
Yes	Advanced Knysna Surgical Centre	Service was good.	Dr. Meyer
Yes	Advanced Knysna Surgical Centre	The whole experience was very positive. The surgeon tops.	Dr Myrdoch
Yes	Advanced Knysna Surgical Centre	Absolutely a pleasure and stress free to go there	Dr Dylan Joseph
Yes	Advanced Panorama Surgical Centre	Excellent on all levels!	Dr CG Gildenhuis
Yes	Advanced Panorama Surgical Centre	Compliment	Dr O van Zyl
Yes	Advanced Panorama Surgical Centre	No complaints whatsoever none, Excellent service professional friendly.	Dr OKKIE VAN ZYL
Yes	Advanced Panorama Surgical Centre	Very impressed with your facility and your staff. Medacal and cleaner and food ladies!	Dr A Liebenberg and Dr R Spie
Yes	Advanced Panorama Surgical Centre	Great experience - from beginning to end. Efficient friendly staff!	Dr. Christie Smit
Yes	Advanced Panorama Surgical Centre	Thank you, we value all your health professionals.	Dr F Smit
Yes	Advanced Panorama Surgical Centre	Blown away by the service and professionalism	Dr van Lierde
Yes	Advanced Panorama Surgical Centre	Would recommend this facility	Dr AW Liebenberg
Yes	Advanced Panorama Surgical Centre	Will come or recommend anytime 👍	Dr Hugo Basson
Yes	Advanced Panorama Surgical Centre	No complain	Myburg
Yes	Advanced Panorama Surgical Centre	I felt safe in the hospital during this COVID time.Thank you and there was a nurse in the theatre with the most inviting personality ever.She made me laugh so much..thank you.	Dr Burger
Yes	Advanced Panorama Surgical Centre	Everyone who treated me was extremely compassionate and professional	Dr C Marais
Yes	Advanced Vergelegen Surgical Centre	Everything was fine	Dr R Dower
Yes	Advanced Vergelegen Surgical Centre	I particularly appreciated the staff efficiency but without appearing hurried or preoccupied	Dr kleynhans
Yes	Advanced Vergelegen Surgical Centre	Excellent service	
Yes	Advanced Vergelegen Surgical Centre	An extremely positive experience Thank you	Dr Rinus Beukes
Yes	Advanced Vergelegen Surgical Centre	My daughter had a very good experience at the hospital..the nurses&doctors were great too!	Dr Marais
Yes	Advanced Vergelegen Surgical Centre	Excellent care	Dr Chris Stander
Yes	Advanced Vergelegen Surgical Centre	Every thing was perfect.	Was excellent
Yes	Advanced Worcester Surgical Centre	The reception personnel were very friendly and helpful	Dr Erasmus